

## NorthCare Hospice House Meal Guidelines

Thank you for providing a meal at the NorthCare Hospice House! Time with a loved one is precious, and your meal nourishes families and guests and gives them more time together.

- At this time, we are following the masking requirements of North Kansas City Hospital. Please see the visitor policy currently posted on their website at [nkch.org](http://nkch.org) or call our hospice house at 816-691-1215 for an update. Regardless, all individuals entering the facility should still be confident that they are free of any contagious illnesses.
- The dining area can be reserved for breakfast/brunch, lunch or dinner. Times are flexible.
- We recommend this for groups of 10 or less. We welcome children with adult supervision. Like adults, they are required to wear masks.
- Our visitor numbers vary widely. On average, you might serve up to 30 people, especially if you wish to include staff. If you wish, you may call us at 816-691-1215 within a couple of days of your meal to discuss the current visitor estimate, though it still may change.
- Please plan to provide all ingredients as we do not keep condiments or extra ingredients. We do have serving utensils, hot pads and kitchen towels. We also provide disposable dishes and utensils.
- Though we have a sink and microwave, we do not have a full kitchen, so meals must be prepared and brought in. Slow cookers and warming plates are good options.
- Please plan to stay through the duration of the meal (perhaps an hour) to serve and clean up afterward, washing any equipment used.
- When you arrive, please sign in to our community volunteer binder at the volunteer desk so we can send a thank-you note.
- Coffee and water are available in our family kitchenette nearby. You may choose to provide other drinks, but it is not necessary.
- Let the nursing desk staff know when your meal is ready. They will notify everyone.
- Please respect the privacy and confidentiality of patients and their families by not photographing them.

We are located inside North Kansas City Hospital at 2800 Clay Edwards Dr., Kansas City, MO 64116. Phone: 816-691-1215. To coordinate a meal, please email [kchvolunteers@kchospice.org](mailto:kchvolunteers@kchospice.org) or leave a voicemail at (816) 941-1095. Someone will get back to you soon!