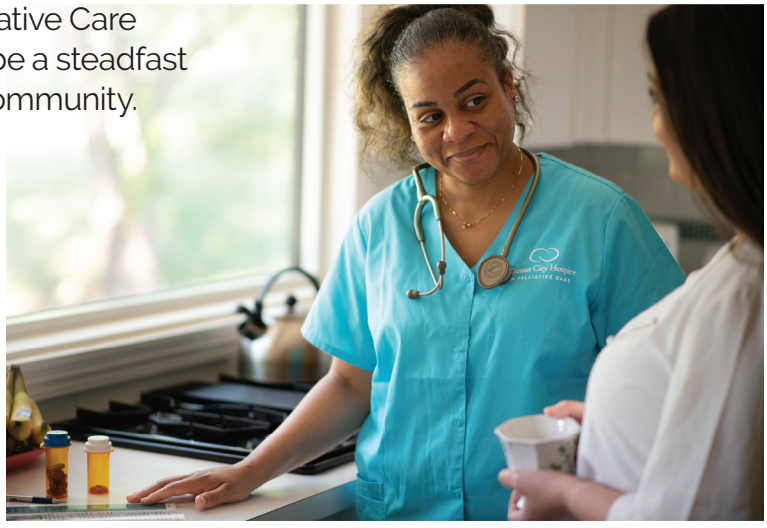
AS SEEN IN GOOD HOUSEKEEPING woman's day

LIVING HEALTHY

Local Leader is KC's Best Choice in Hospice Care

Kansas City Hospice & Palliative Care has consistently proven to be a steadfast source of support for the community.



Since 1980, Kansas City Hospice & Palliative Care has provided exceptional comfort, guidance, and hope to families and individuals facing serious illness or grief. What makes this nonprofit organization notable is the unwavering dedication of its 400-strong staff, which includes board-certified physicians, nurses, chaplains, social workers, and more, improving the quality of life for patients and their families. President and CEO David Wiley says, "They're the most compassionate experts you've ever met. They work tirelessly to ensure the best end-of-life experience for our patients."

Serving nearly 500 individuals daily across the 12-county metro area, Kansas City Hospice reinvests in programming and patients through its core competencies of hospice, Community-Based Palliative Care, Carousel Pediatric Care, grief support and counseling, and professional and community education. Hospice and palliative care—or comfort care—is tailored to a wide range of individual needs and is provided wherever someone calls home. This could be a patient's or family member's home, a long-term care facility, or for those with more complex needs, one of the organization's two inpatient hospice houses.

As a mission-based nonprofit, Kansas City Hospice will never turn someone away due to an inability to pay or the complexity of their needs, policies that set them apart from their for-profit competitors, particularly when insurance reimbursements fall short of covering all expenses. Locally owned and operated, the provider faces an annual uncompensated care expenditure of roughly $500,000 and relies on various sources of philanthropic support for its financial sustainability, including major and planned gifts, grants, corporate support, and individual donations. This generosity supports both uncompensated care and a range of comprehensive grief support services, aiding approximately 2,000 families each year. This includes bereavement services for hospice families and Solace House support groups, counseling, and camps for the wider community, including those who lost someone unexpectedly or suddenly.

Quality Over Quantity

The Agency for Healthcare Research and Quality developed the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) survey to measure the satisfaction of families served by all hospice providers. Committed to meeting high-quality standards, Kansas City Hospice is proud to consistently score above the national average across its measures. Caryn Hohnholt, Kansas City Hospice's Chief Development and Communications Officer, attests to the staff's exceptional ability to significantly impact someone's life, whether it's during a special We Honor Veterans ceremony, or a nurse who stays after a shift to help hang holiday lights or arrange equipment for fall foliage viewing. She also highlights the frequent sentiments expressed by patients about feeling more invigorated during hospice care than while undergoing treatment. "These moments serve as a reminder of the preciousness of time and the profound impact small gestures can have on patients and their loved ones," she says.

As a long-standing community resource, Kansas City Hospice will always prioritize reinvesting in its programs and the quality of its patient care. "Once our staff wraps their arms around someone, it leads to a sense of relief and an understanding of what can be accomplished together," concludes Wiley.

Kansas City Hospice
& PALLIATIVE CARE
PEOPLE YOU KNOW. CARE YOU TRUST.

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